



COMMONLY ASKED QUESTIONS

WHY ORDER A GRADUATION RING?

It is a long-standing tradition to order a graduation ring, but why? In the past it has symbolized a commitment to graduate and created a connection to your classmates and school. To me it is more than that. I believe it represents the ending of one phase of your life and the beginning of another, much like a wedding band represents the next chapter in a couple's life and their commitment to each other. A grad ring customized by you, will represent your unique journey and tell your story, forever representing this phase of your life.

IS THERE AN ORDER DEADLINE?

There is no deadline to order, you can order your ring at anytime, just note that they take about 6-8 weeks to make and be delivered to you. If you are wanting it for a specific date you will have to take the timeline into account.

We also recommend following us on our social media to see special promotions throughout the year that you can take advantage of to save some money. We are on Facebook and Instagram @jostensalberta.

WHAT IF I OUTGROW MY RING OR SOMETHING HAPPENS TO IT?

We have you covered in all instances. All grad rings from Jostens are covered under our LIFETIME WARRANTY. Should you need to change the size of your ring, repair damaged stones or want it cleaned and polished, we will take care of it FREE of charge for the life of the ring. Also included in the purchase of your ring is a 4-year loss/theft protection plan which can be upgraded to 10 years for an additional cost of \$19.99. So, rest assured our rings are designed for your lifetime.

HOW DO I ORDER MY RING AND PAY FOR IT?

You can design and order your ring on our website at www.jostens.com under your school's name.

Payment for the ring can be made in full, put on a 3 or 4 month interest free payment plan or you can pay a \$100 deposit and we will call you for the balance once the ring is ready to be shipped to you, about 6-8 weeks.

WHAT ARE THE DIFFERENT METALS AVAILABLE?

We have several different metals available to choose from.

White lustrum is our most popular and affordable that is a durable metal blend in a silver tone.

Suncast is a brilliant gold colored coating over a white lustrum base.

Shadowcast is a diamond-like carbon coating that adds a rich black finish to white lustrum.

Sterling Silver is an alloy silver containing 92.5 percent silver and 7.5 percent other metals including copper.

Solaris Elite is our patent pending yellow blend that features silver and other precious metals to create a beautiful, brilliant and durable piece of jewellery.

White, yellow and rose gold are available as well. Nothing stands the test of time like gold.